

newgen

Q4 FY'22 and FY'22 Investor Presentation



Copyright 2022, Newgen Software



**About Newgen** 



#### Newgen: Overview

#### Enterprise-wide unified digital transformation platform provider

Digitize

## Contextual Content Services (ECM) OmniDocs

Deliver contextual content for smarter decision making and improved collaboration

- Content Management
- Content Intelligence
- Enterprise-wide Collaboration
- Workflow Management
- Records Management
- Compliance and Audits

Process & Adapt

#### Low Code Process Automation (BPM) iBPS

Create smarter processes, empower knowledge workers and build responsive business

- Low Code Development
- Omnichannel UX Design
- Business Rules Management
- Process Intelligence
- Dynamic Case Management
- RPA

Communicate

#### Omnichannel Customer Engagement (CCM) OmniOMS

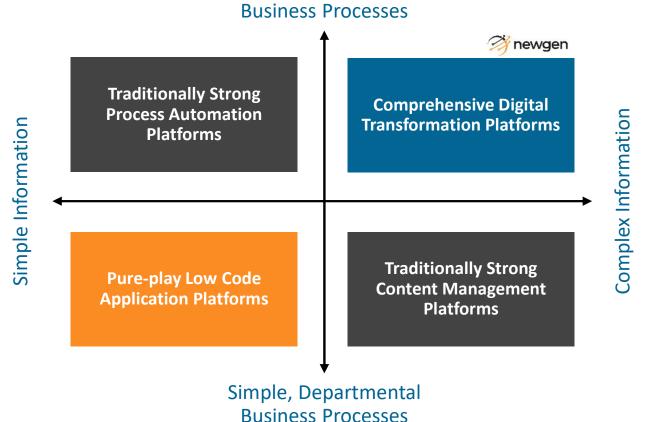
Create, personalize and deliver interactive communication to enhance customer experience

- Communication Designer
- Personalized Communication
- Omnichannel Communication
- Communication-enablement of Biz Applications
- Social Sensing & Sentiment AI



#### Business Applications Range in Complexity of Process & Information

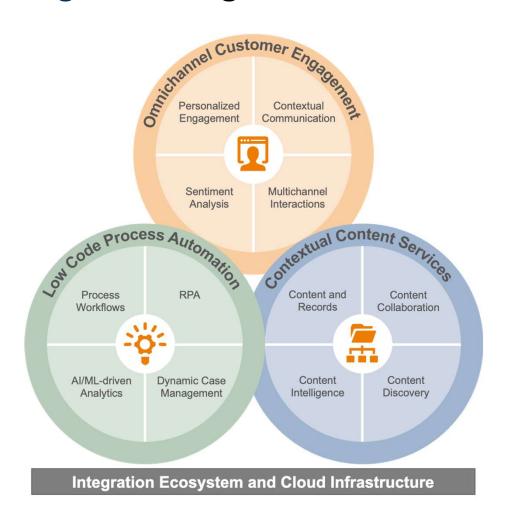
Complex, Enterprise-wide



NewgenONE digital transformation platform is a comprehensive, unified platform with native process automation, content services, and communication management capabilities



#### NewgenONE Digital Transformation Platform



#### A unified platform suite that is,

- Cloud-hosted single platform for process, content, and communication automation
- Scalable and extensible
- For secure access to processes
- Highly-available for data governance (auditable)
- Capable of delivering deep insights/analytics

#### Used by enterprises globally to,

- Rapidly develop and deploy complex and critical business applications
- Perform millions of transactions
- Enable remote access to hundreds of thousands of employees
- Handle billions of documents and communications



### What Makes NewgenONE Stand Out!

A natively-built, unified, hyperautomation platform for complex, content-driven, and customerengaging business applications

Focused on professional IT developers for agility and productivity

Domain expertise packaged as composable components

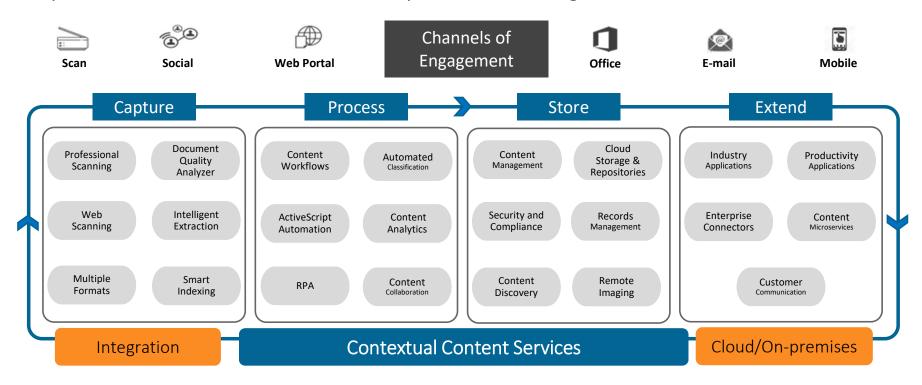
Global SI partnerships for reach and scale

30 years of low code philosophy and methodology Software platform domain and expertise since 1992



### NewgenONE With Contextual Content Services Capability...

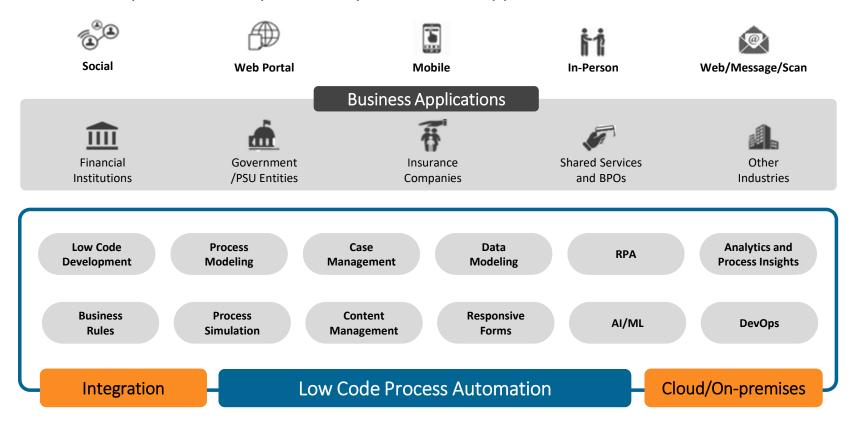
Digitize Workplace with Contextual Automation, Compliance, and Intelligence – On Cloud





### NewgenONE With Low Code Process Automation Capability...

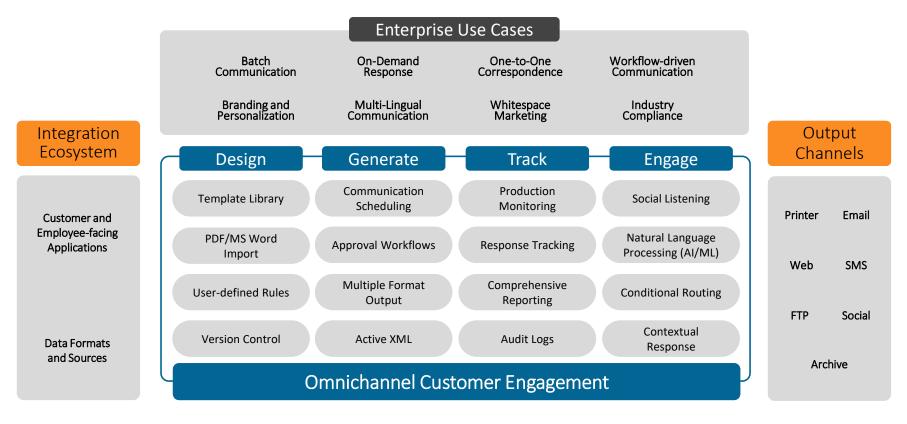
Rapid Application Development for Deep and Complex Business Applications – Across Devices





### NewgenONE With Personalized Customer Engagement Capability...

Use the Business Data and Manage the Communication Output – Personalized and at Scale



### Key Analyst Recognitions

#### **Gartner**

A Niche Player in 2021 Gartner<sup>®</sup> Magic Quadrant for Enterprise Low Code Application Platforms <sup>(1)</sup>

A Visionary in 2021 Gartner® Magic Quadrant™ for Content Services Platforms (2)

#### FORRESTER®

A "Strong Performer" in Forrester Wave™: Content Platforms, Q2 2021 Report

A "Strong Performer" in Forrester Wave™: Digital Process Automation, Q4 2021 Report

- 1. Published on 20 September, 2021, Jason Wong et al.
- 2. Published on 18 October, 2021, Michael Woodbridge et al

Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

The Forrester Wave™ is copyrighted by Forrester Research, Inc. Forrester and Forrester Wave™ are trademarks of Forrester Research, Inc. The Forrester Wave™ is a graphical representation of Forrester's call on a market and is plotted using a detailed spreadsheet with exposed scores, weightings, and comments. Forrester does not endorse any vendor, product, or service depicted in the Forrester Wave™. Information is based on best available resources. Opinions reflect judgement at the time and are subject to change





### Newgen – Key Highlights (FY'22)



Established in 1992 one world, one workplace



Over 530 active customers (1)



Direct presence in 7 countries



17 verticals with 5 Core Verticals



Partner with leading GSIs



3,285 Personnel

(with ~580 personnel in R&D ~250 personnel in S&M)



Banking, insurance, government, manufacturing and more



44 patents filed, 23 approved



Consistently recognized by Gartner and Forrester



### Newgen – Financial Snapshot (FY'22)



Rs 7,790 Million Revenue (16% YoY Growth)



Rs 2,461 Million Subscription Revenues (2) (23% YoY Growth)



Rs 618 Million SaaS Revenues (25% YoY Growth)



Rs 1,947 Million EBIDTA (25% EBIDTA Margin)



Rs 1,642 Million PAT (20% PAT Margin)



Rs 4,622 Million Cash, Bank Balance, Investments and FDs

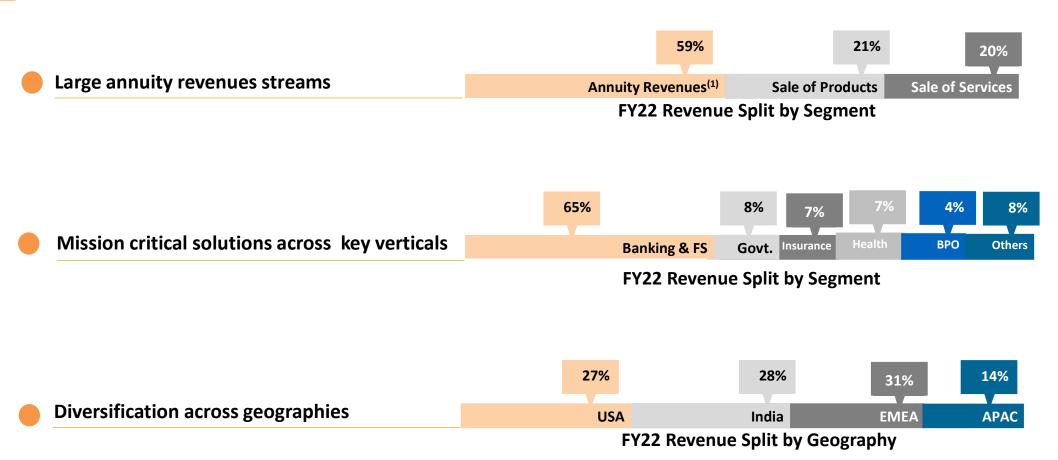
<sup>(1)</sup> Annuity comprises ATS/AMC, Cloud and Support revenues

<sup>(2)</sup> Subscription revenues comprise of ATS/AMC and Cloud revenue streams

<sup>(3)</sup> All Figures as of March 31, 2022



#### Resilient Business Model in Place





**Investment Rationale** 



### The Markets We Play In

- Content Services platform: \$9.35 Bn by 2026 (1)
- Business Process Management systems: \$3.07 bn by 2026 (2)
- High Productivity aPaaS: \$17.77 bn by 2026 (2)
- Process-agnostic software that enables Hyperautomation: \$46.31 bn by 2025 (3)

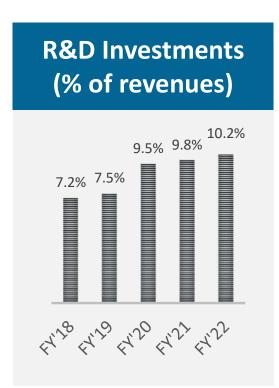
#### Source:

- 1. Gartner's 'Market Forecast: Enterprise Application Software Markets, Worldwide, 2020-2026' report published on 30 Mar 2022. Authors: Amarendra, Neha Gupta, Craig Roth, Jim Hare, Alys Woodward, Julian Poulter, John Kostoulas, Balaji Abbabatulla, Eric Hunter, Kevin Quinn, Yanna Dharmasthira, Chris Pang
- 2. Gartner's 'Market Forecast: Infrastructure Software Markets, Worldwide, 2020-2026' report published on 30 Mar 2022. Authors: Amarendra ., Laurie Wurster, Fabrizio Biscotti, Brandon Medford, Sharat Menon, Shailendra Upadhyay, Rahul Yadav, Chandra Mukhyala, Robin Schumacher
- 3. 'Forecast Analysis: Hyperautomation Enablement Software, Worldwide' report published by Gartner on 22 March 2021; Authors: Cathy Tornbohm, Fabrizio Biscotti, Rachel Chippendale



#### Innovative Product Suite With Continuing Focus On R&D

- 29 years of product DNA; 44 patents filings, 23 Granted till date
- Skilled R&D team of ~580 people with deep domain expertise
- Unified platform with modular deployment
- Deep domain expertise Intuitive applications and scalable performance
- Cloud-ready architecture on AWS and Azure
- Low Code Application Platform
- Enhancing Artificial Intelligence/ Machine Learning capabilities with integration of Number Theory





#### Our Go-to-market

### Strategy Across Regions and Verticals is Based on Direct Presence Supported by Partner Ecosystem

- ~250 Employees in Sales & Marketing supported by a large network of 300+ channel partners
- Focus on Tier-1 customers in five core verticals in India, APAC, and Middle East & Africa Region
- Focus on mid-market banks and credit unions in the US region
- Differentiated 'land and expand' model
- Sale of complete functionality with initial purchase, facilitating seamless creation of new applications

## System Integrators-led go-to-market Targeting Fortune 2000 Enterprises in Mature Markets

- Increasing traction in the developed markets of US,
   Europe and APAC with focus on sales through
   Global System Integrators (GSIs)
- Developed the internal GSI & enterprise team –
   Senior sales leader brought on board
- Aggressive investments in enhancing visibility and brand awareness through various initiatives - digital events, analyst and consultant engagements, increased digital presence and outreach
- Newgen products well-accepted by some of the largest GSIs and their customers.

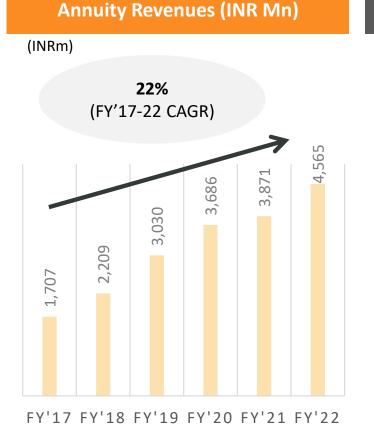


### NewgenONE Enables Enterprises to Develop Complex Biz Applications

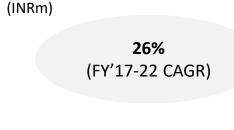


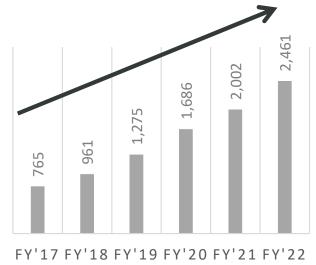


### Strong Acceleration in Annuity and Subscription Revenues









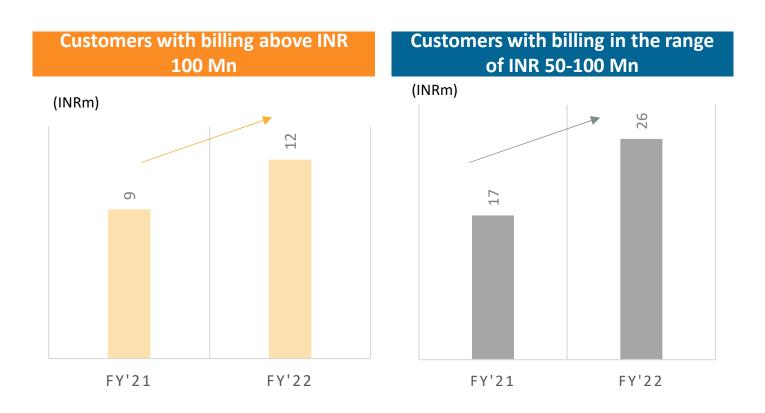
Increasing adoption of subscription/cloud across geographies with large orders in India, EMEA, APAC as well as Australia

<sup>(1)</sup> Subscription revenues comprise of ATS/AMC and Cloud revenue streams

<sup>(2)</sup> Annuity Revenues comprise of ATS/AMC, Cloud and Support revenue streams



#### Focus on Larger Customers; Higher Average Deal Sizes



38 customers with billing of over Rs 50Mn in FY'22 compared to 26 customers in FY'21



#### **Board of Directors**



Diwakar Nigam
Chairman and
Managing Director



**T.S. Varadarajan**Whole
Time Director



Priyadarshini Nigam Whole Time Director



Padmaja Krishnan
Independent
Director



Saurabh Srivastava
Independent
Director



Subramaniam Ramnath lyer Independent Director



Kaushik Dutta Independent Director



### Leadership Team



**Diwakar Nigam**Chairman and Managing Director



Virender Jeet
Chief Executive Officer



**Tarun Nandwani**Chief Operating Officer



**Dr. S.J. Raj** Sr. VP – HRD



Anand Raman
EVP & COO - Newgen Software Inc.



**Arvind Jha**Sr. VP – Product



Rajvinder Singh Kohli Sr. VP – Global GSI Sales



**Arun Kumar Gupta**Chief Financial Officer



### Leadership Team



Sunil Pandita
VP – Sales (India)



Vivek Bhatnagar VP –Sales (EMEA)



R. Krishna Kumar VP – Sales (Australia)



Prashant Sahai VP – Sales (Middle East)



Pramod Kumar VP – Sales (APAC)



Hemant Makhija VP – Marketing



Atin Kumar Head-Global Delivery



Ashok Kapoor VP – Customer Experience



Vivek Mani Tripathi VP –HRD & Operations



Anurag Kumar Shah VP – Product & Solutions (Americas)



Arpan Bansal
VP – Marketing
(Govt. & GSI
Initiatives)



Dushyant Kumar VP – GSI Enablement



Nikhil Sawhney VP – Customer Relations (EMEA, APAC)



Manojit Majumdar VP – Channel Sales



Ritesh Varma
VP – Product &
Solutions (India,
EMEA, APAC)



Shikha Bhatt VP – Delivery (India)



Mukesh Bhatnagar VP – International Operations



#### Financial Summary (Consolidated)

Particulars		Q4FY22 (Unaudited)	Q4FY21 (Unaudited)	YoY Growth	Q3FY21 (Unaudited)	QoQ Growth	FY22 (Audited)	FY21 (Audited)	YoY Growth
Revenue (INR Mn)	Revenue from operations	2,314	2,000	15.7%	2,025	14.3%	7,790	6,726	15.8%
	Other Income	51	46	12.4%	72	-29.2%	299	150	98.9%
	Total Income	2,366	2,046	15.6%	2,098	12.8%	8,089	6,877	17.6%
Profits (INR Mn)	EBITDA (adjusted for other income)	674	664	1.6%	579	16.6%	1,947	1,919	1.4%
	Profit after tax	574	527	8.9%	478	20.1%	1,642	1,265	29.8%
EPS Margin (INR) (%)	EBITDA (adjusted for other income)	29.1%	33.2%		28.6%		25.0%	28.5%	
	Profit after tax	24.3%	25.8%		22.8%		20.3%	18.4%	
	Basic	8.25	7.61	8.4%	6.89	19.8%	23.65	18.28	29.4%
	Diluted	8.22	7.51	9.4%	6.57	25.0%	23.50	18.10	29.8%

#### Q4 FY'22 v/s Q4 FY'21

■ Revenue from operations witnessed a growth of 16% Q4 YoY and Profit after Tax remained stable

#### FY'22 v/s FY'21

- Revenue from operations witnessed a growth of 16% YoY and Profit after tax was up by 30% YoY with enhanced business from existing customer and addition of 53 new logos
- EBIDTA stable on account of normalization of cost base as well as increased remuneration to manage attrition

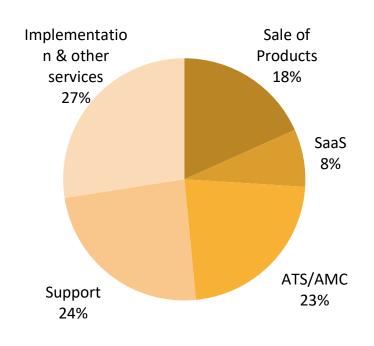


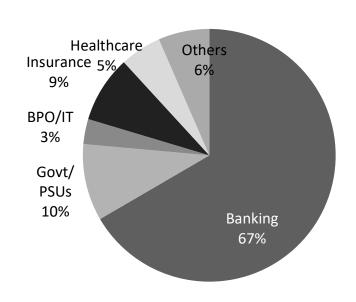
#### Diversification Across Verticals and Geographies

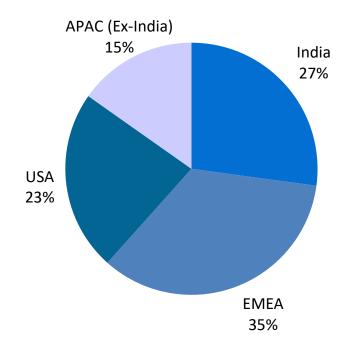
#### Q4 FY'22 Revenue Split by Segment

#### Q4 FY'22 Revenue Split by Vertical

#### Q4 FY'22 Revenue Split by Geography



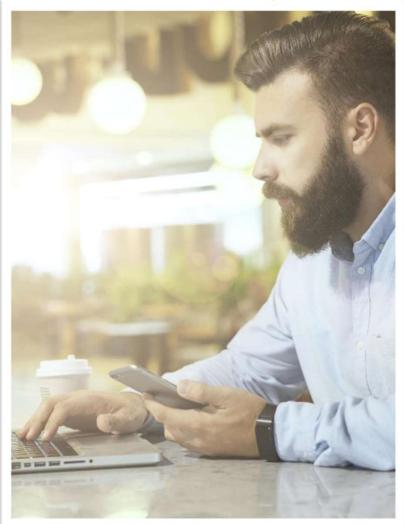






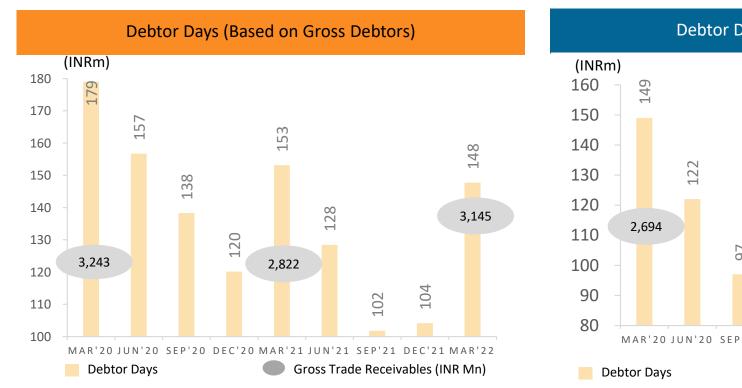
### **Key Orders**

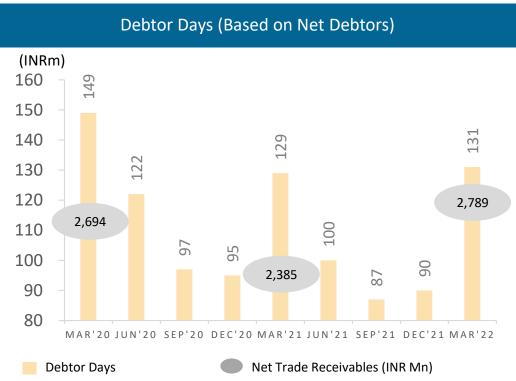
- Entered into a transformation deal for a leading housing finance company and a leading private sector bank in India during the quarter.
- Large sized project win from a leading privately-owned Philippine commercial bank
- Project for a leading omnichannel fintech company delivering digital financing solutions in Saudi Arabia seeking micro-financing assistance through personal and consumer loans
- Project for a federal government entity in UAE managing the federal budget and regulating the financial laws and financial institutions
- 53 new logo wins in FY'22; seeded the Australia market
- 16 new logo wins in Q4 FY'22 across geographies





### Strengthening Balance Sheet





Note: The business is seasonal in nature with proportionately higher revenues and debtor days in the year end period (March)





#### For any investor queries, please contact:

#### Deepti Mehra Chugh

Head – Investor Relations Phone: +91 11 46 533 200

Mail: deepti.chugh@newgen.co.in www.newgensoft.com

India Offices include Mumbai, Chennai, Bengaluru, Kolkata, Hyderabad, Noida, New Delhi

#### Disclaimer



This presentation may contain certain forward-looking statements concerning Newgen Software Technologies' future business prospects and business profitability, which are subject to several risks and uncertainties and the actual results could materially differ from those in such forward-looking statements.

The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth and new business opportunities, competition (both domestic and international), economic growth in India and the target countries for business, ability to attract and retain highly skilled professionals, time and cost over runs on projects, our ability to manage our international operations, government policies, interest and other fiscal costs generally prevailing in the economy and general economic conditions affecting the industry. Past performance may not be indicative of future performance.

The company does not undertake to make any announcement in case any of these forward-looking statements become materially incorrect in future or update any forward-looking statements made from time to time by or on behalf of the company.



# P&L Statement

(All amounts in INR Mn, except per share data and					
unless otherwise stated)	Q4 FY 2022	Q4 FY 2021	Q3 FY 2022	FY 2022	FY 2021
Revenue					
Revenue from operations	2,314.2	1,999.8	2,025.1	7,789.6	6,726.2
Other income	51.3	45.7	72.5	299.1	150.4
Total revenue	2,365.5	2,045.5	2,097.6	8,088.7	6,876.6
Expenses					
Employee benefits	1,112.2	937.4	1,025.9	4,090.1	3,276.2
Finance costs	15.5	8.3			56.3
Depreciation and amortization	49.5	50.8		176.3	201.
Other expenses	527.5	398.5			
Total expenses					
Total expenses	1,704.8	1,395.1	1,497.0	6,054.2	5,064.
Profit before tax	660.8	650.5	600.6	2,034.5	1,811.7
Tax expenses					
Current tax / Tax expense for earlier years	97.6	134.7	111.5	337.0	526.0
Deferred tax (credit)/charge	-10.9	-11.5	11.0	55.4	20.2
Profit after tax for the year	574.1	527.3	478.1	1,642.1	1,264.8
Other comprehensive income/(loss) for the year, net of income tax	-12.5	7.9	3.0	-7.2	23.3
Total comprehensive income for the year	561.6	535.3	481.1	1,634.9	1,288.2
Earnings per equity share (face value of Rs. 10 per share)					
Basic earning per share	8.25	7.61	6.89	23.65	18.2
Diluted earning per share	8.22	7.51	6.57	23.50	18.10



### Your Trusted Digital Transformation Partner

info@newgensoft.com

www.newgensoft.com