



December 10, 2020

BSE Limited
Corporate Relation Dept.
P. J. Towers, Dalal Street
Mumbai 400 001.

Scrip Code : 532859

National Stock Exchange of India Limited
"Exchange Plaza",
Bandra Kurla Complex, Bandra (E)
Mumbai - 400 051.

Symbol : HGS

Dear Sirs,

Sub: HGS Axispoint Health and Parkland Community Health Plan Partner to Deliver Disease Management

We are enclosing a copy of Press Release being issued by the Company on the captioned subject, which is self-explanatory.

Thanking you,

Yours truly,
For Hinduja Global Solutions Limited

NARENDRA SINGH
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Digitally signed by
NARENDRA SINGH
Date: 2020.12.10
11:30:34 +05'30'

Narendra Singh
Company Secretary

ENCL.: as above.

HINDUJA GLOBAL SOLUTIONS LIMITED

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Corporate Identity Number: L92199MH1995PLC084610



HINDUJA GROUP



PRESS RELEASE

HGS AXISPOINT HEALTH AND PARKLAND COMMUNITY HEALTH PLAN PARTNER TO DELIVER DISEASE MANAGEMENT

AxisPoint Health to provide its health plan services and analytics to Parkland Community Health Plan to support 195,000 Medicaid beneficiaries in North Texas

CHICAGO and DALLAS – Dec 10, 2020 – Hinduja Global Solutions (HGS) (listed in BSE & NSE), announced today that its subsidiary, HGS AxisPoint Health, has partnered with Parkland Community Health Plan (PCHP) to provide disease management services to approximately 195,000 Medicaid beneficiaries in a seven-county area in North Texas.

“We are excited to help improve the health and wellness of PCHP’s Medicaid members,” **said Ramesh Gopalan, President of HGS Healthcare.** “Our analytics, clinical expertise, program communications and care management will help identify and address PCHP’s most impactable asthmatic and diabetic members,” **said Zac Fritz, CEO, HGS AxisPoint Health.** “This is an opportunity to support PCHP’s members by changing behavior to improve their health and reduce medical expense.”

This partnership will enable PCHP to deliver elite care management by focusing on productive, dynamic engagement with targeted, impactable members. This approach meets members where they are to drive positive behavior change with the goal of achieving the triple aim – impacting cost, outcomes, and the member experience. It takes a multidisciplinary care team approach to deliver our condition management services. The team includes clinical and nonclinical professionals, including registered nurses, social workers, health coaches, enrollment specialists, a pharmacist, respiratory therapist, and a diabetes educator.

“After a comprehensive evaluation process, we selected HGS AxisPoint Health because of their National Committee for Quality Assurance (NCQA) accredited Population Health Management and Disease Management programs, scalability and experience in Texas,” **said Mark Clanton, Chief Medical Officer, Parkland Community Health Plan.** “We knew about AxisPoint Health’s Medicaid work with the Texas Health and Human Services Commission. We are looking forward to partnering with them to help our members lead healthier lives.”

The disease management program is a care management service that will bring PCHP additional cost savings through lower cost of care. The programs focus intensively on a member’s gaps in care that, left open, result in high-cost near-term events and poorer health outcomes.

HGS and PCHP will begin the implementation process this month, with operations slated to launch in January 2021.

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About Parkland Community Health Plan, Inc.

Parkland Community Health Plan (PCHP) was started in 1999 by Parkland Health & Hospital System and



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offers health insurance services for low-income children, teens, pregnant women and adults.

PCHP is dedicated to serving the needs of this population by offering insurance programs that cover doctor visits, regular checkups, immunizations, lab and x-rays tests, hearing and vision tests, hospitalization, surgery, emergency services, urgent care services, home health care, DME/medical equipment and more.

PCHP has more than 6,000 physicians and more than 40 hospitals and medical centers in its network to provide healthcare to members that qualify for Medicaid or CHIP. The health systems in network include Parkland Health & Hospital System and Children's Health, among others. The in-network physicians include pediatricians, specialists and primary care physicians who offer routine checkups and immunizations. For more information, please visit parklandhmo.com.

About Hinduja Global Solutions (HGS)

A global leader in business process management (BPM) and optimizing the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics and digital with domain expertise focusing on back office processing, contact centers and HRO solutions to deliver transformational impact to clients. Part of the multi-billion dollar conglomerate Hinduja Group, HGS takes a true "globally local" approach, with over 39,578 employees across 60 delivery centers in seven countries, making a difference to some of the world's leading brands across nine key verticals. For the year that ended 31st March 2020, HGS had revenues of US\$ 737 million.

Visit teamhgs.com to learn how HGS can help make your business more competitive.

About HGS AxisPoint Health (an HGS company)

AxisPoint Health optimizes the entire member experience through service offerings for clinical, case management, member engagement, provider solutions, claims cost containment, and analytics. Rather than the typical Core 5 conditions approach, AxisPoint is condition agnostic, able to accurately identify members with 1 or more of 100 chronic conditions and more than 60 care gaps, which allows for immediate care plan adjustments. AxisPoint Health is wholly owned subsidiary of HGS acquired in April 2018. The company is fully accredited by NCQA for Population Health, Disease Management, and Case Management.

Visit teamhgs.com/axispoint to learn how AxisPoint Health can reduce your cost of care while making your health plan compliant.

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